

# Instruction additional (service) costs procedure Huurcommissie

We advise (former) residents of Hicondo to start a case with the Huurcommissie (Rent Commission) about the service costs in the years 2020 and 2021. Your landlord does account for the fees, but this raises many questions. Some residents this issue and won their case at the Huurcommissie. Hicondo did not respond in these cases and must refund up to € 500 per year. New cases may go differently, but the chances of winning are very high.

!WOON can support you, no costs involved. First submit the request yourself no later than 30 June to the Rent Commission. After that, you cannot start a procedure for 2020, you still can for 2021.

## What do you need / what do you need to know:

- Digital ID Digid
- Copy of rental contract in PDF format
- Servicecosts kosten (mail Hicondo)
- Copy of our objection/request to the landlord for the settlement of service costs 2020 and 2021 (you can use the PDF file below this post)
- 25 euros fees per procedure. If you win, pretty sure, you will get that money back.
- You can start one procedure per year. So 1 for 2020 and 1 for 2021
- If you fill in the form, you can register us (!WOON team flexhuren, flexhuren@wooninfo.nl) as authorised representative. We can then look into the case and also do the hearing at the Huurcommissie and afterwards and reclaim overpaid service charges.
- The landlord cannot terminate a permanent or temporary contract because the tenant has gone to the Rent Commission.
- The landlord can go to court if he disagrees with the Huurcommissie decision. We will then assist you with a lawyer from our legal fund.
- Our help will cost you nothing.

### **Questions?**

Send a mail to flexhuren@wooninfo.nl

#### How to start proceedings at the rent assessment commission:

 Log in with your Digid to <u>the Huurcommissie customer portal</u>: and start a procedure settlement of service costs (on behalf of tenant and No, I am the tenant myself).
 On the page Can you submit a request? Click the following: Yes,Yes,Yes,Yes,Yes,Yes,No





- Enter !WOON as authorised representative (!WOON team flexhuren, NZ Voorburgwal 32, 1012 RZ, Amsterdam. Tel 020 5230 100, flexhuren@wooninfo.nl). Preference: Digital
- At landlord enter: Young Dominium Management B.V., Foppingadreef 26 B 36, 1102CX
  Amsterdam
- At 'beheerder' enter: Hicondo, P Cornelisz Hoofststraat 116, 1071 CD Amsterdam
- When adding request financial statements, you can
- When ask for objection (bezwaar) attach the following mail (you can use pdf version <u>from this page</u>)

#### Jeroen Koster

Van:

Jeroen Koster

Verzonden:

woensdag 31 mei 2023 10:58

Aan: Onderwerp: jos@vanderhuizen.com; adminstratie@vanderhuizen.com; Info VanDerHuizen

Duivendrechtsekade 42 Amsterdam

Geachte heer Zijlmans,

Tot ons kantoor in Oost hebben zich meerdere (ex) huurders uit het complex aan de Duivendrechtse kade 42 in Amsterdam inzake het uitblijven van de afrekeningen servicekosten. Zowel 2020 als 2021 heeft u niet afgerekend en had u als verhuurder al lang dienen af te rekenen. Ook het jaar 2022 dient u voor 1 juli aanstaande af te rekenen. Overigens heeft u ook eerdere jaren nooit afgerekend.

Mocht een afrekening uitblijven/ dan wel vragen oproepen, dan zullen wij huurders adviseren zich tot de Huurcommissie te wenden en om een uitspraak te vragen.

Hoogachtend,

Jeroen Koster.

Teamleider team Oost/Diemen

020 5230150

Zuidoost/

230170 695369

Werkdagen: di, wo, do ei



www.wooninfo.nl

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- Enter in the notes: please treat the cases in this property bundled.
- As a final step, you have to pay €25. You will get that back if you win the case.
- Repeat for the other year if you want to reclaim both 2020 and 2021 costs